

## SELF-SERVICE Customer Rave Reviews About Check Imaging

“ Wow! I just realized I can now click on a check number and actually view the written check! For a non-technical person such as myself, this was an exciting revelation! Thanks for this feature. ”

“ I just wanted to say how wonderful it is to be able to view checks that have been processed. This is great. Keep up the great work! ”

“ WOW! Just wanted to say how great the 'View Check' capability is! I LOVE MY ONLINE BANKING!!! It seems every week you do something new and better for the customer. Definitely keeps me coming back to see what's next! ”

“ I absolutely love the new service regarding paid and canceled checks. Just clicking onto the check number and getting the information that may not have been recorded in my checkbook is so helpful. ”

“ Now you people have outdone yourselves!! Outstanding!! What a surprise to see a picture of my cancelled check online. Just wanted to say another Good Job. ”



## Reduce Back Office Expenses While Retaining Customers

Adding Online Check Imaging to your Quotien<sup>SM</sup> Internet Banking and Bill Payment service is just one more way to reinforce your Internet channel as a vital self-service resource. For your consumers, Online Check Imaging is an intuitive, value-added solution offering convenience, security, and instant access. For your institution, Online Check Imaging helps reduce operating expenses and attracts and retains end users. It's a win-win solution.

## Top 10 Reasons to Get Check Imaging Today

- Save Money** 1  
Conduct fewer manual requests for check image searches.
- Save Consumers Time** 2  
They can research checks all on their own.
- Peace of Mind** 3  
Give your consumers peace of mind with increased protection from fraud by looking at check signatures online.
- 24x7 Convenience** 4  
Access to canceled checks via a secure system anytime, anywhere with Internet access.
- Immediate Access** 5  
No waiting for paper statements—view check images every time you log in to and stay up-to-date.
- Control** 6  
Request images and history without calling or visiting a local branch office.
- Empowerment** 7  
Don't worry—resolve payment disputes with legally accepted images.
- Verification** 8  
Determine who wrote and deposited a check with both front and back images displayed without wasting time shuffling through statements and cancelled checks.
- Easy to Use** 9  
Save or print check images easily with a user-friendly interface.
- Increased Retention** 10  
Value-added services enhance your Internet Channel and keep consumers coming back.

## Online Check Imaging: Fully Integrated

Online Check Imaging is fully integrated with the Quotien<sup>SM</sup> Retail Internet Banking and Bill Payment Service. There are two image retrieval methods: **Statement Driven as Well as Data Driven.**



The Account History screen displays a check imaging icon for each check written offline by users. Users simply click the icon to receive the front and back image of the check.

Alternately, users can go to the "View Check" screen and enter in a check number to request a check image.

### Get Started Today!

To integrate Online Check Imaging into your Online Banking Service, simply contact your Sales Manager or Account Manager.