



NEWS

For Immediate Release

Online Resources Media Contact:

Beth Halloran
Sr. Dir., Corporate Communications
703.653.2248
bhalloran@orcc.com

KeyBank Media Contact:

Kelly McGlumphy
Roop & Co.
216.902.3800
kmcglumphy@roopco.com

KEYBANK GLOBAL TREASURY MANAGEMENT AND ONLINE RESOURCES PARTNER TO OFFER ELECTRONIC SOLUTIONS FOR CONSUMER PAYMENTS

KeyBank offers electronic payment suite through Online Resources to its business clients

CHANTILLY, Va., April 3, 2009 – Online Resources Corporation (Nasdaq: ORCC) today announced it has entered into a reseller agreement with KeyBank Global Treasury Management whereby KeyBank will offer Online Resources' biller-direct payment services to businesses through its KeyPay® product offering.

Through KeyPay, KeyBank's business clients can offer their customers multiple electronic payment options and minimize their payment processing costs. KeyPay is a scalable, flexible, payment processing engine that is customized with client logos and brand colors to seamlessly integrate with the client's Web site. It also accepts consumer payments over the phone.

"Through our partnership with Online Resources, we are able to offer enhanced payment solutions that can be tailored to enable automation and acceleration of cash availability," said William K. Grace, KeyPay product manager and vice president, KeyBank. "By staying on the forefront of technology, particularly with electronic payments, we help our clients operate their businesses more efficiently, economically and competitively."

"KeyBank is committed to providing their commercial clients with flexible, scalable payment services that help drive value and consumer satisfaction," said Robert R. Craig, executive vice president and general manager of Online Resources' eCommerce Services. "Through our strategic alliance, we will help KeyBank build integrated electronic receivables services into their clients' treasury management relationships."

Payment Advantage is part of Online Resources' eCom Advantage Suite, which provides end-to-end electronic bill presentment, payment and collection solutions that drive online adoption, retention and expansion of biller-direct payments.

(more)

About KeyCorp

Cleveland-based KeyCorp (NYSE:KEY) is one of the nation's largest bank-based financial services companies, with assets of approximately \$105 billion. Key companies provide investment management, retail and commercial banking, consumer finance, and investment banking products and services to individuals and companies throughout the United States and, for certain businesses, internationally. For more information, visit <https://www.key.com>.

About Online Resources

Online Resources (Nasdaq: ORCC) powers financial interactions between millions of consumers and the company's financial institution and biller clients. Backed by its proprietary payments gateway that links banks directly with billers, the company provides web and phone-based financial services, electronic payments and marketing services to drive consumer adoption.

Founded in 1989, Online Resources is the largest financial technology provider dedicated to the online channel. For more information, visit www.orcc.com.

This news release contains statements about future events and expectations, which are "forward-looking statements." Any statement in this release that is not a statement of historical fact may be deemed to be a forward-looking statement. Such forward-looking statements involve known and unknown risks, uncertainties and other factors which may cause the Company's actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Specifically factors that might cause such a difference include, but are not limited to the Company's: history of losses; dependence on the marketing efforts of third parties; potential fluctuations in operating results; ability to make and successfully integrate acquisitions of new businesses; potential need for additional capital; potential inability to prevent systems failures and security breaches; potential inability to expand services and related products in the event of substantial increases in demand; competition; ability to attract and retain skilled personnel; reliance on patents and other intellectual property; exposure to the early stage of market adoption of the services it offers; exposure to the consolidation of the banking and financial services industry; and additional risks and uncertainties discussed in filings made by the Company with the Securities and Exchange Commission, including those risks and uncertainties contained under the heading "Risk Factors" in the Company's Form 10-K, latest 10-Q, and S-3 as filed with the Securities and Exchange Commission. These factors should be considered in evaluating the forward-looking statements, and undue reliance should not be placed on such statements.

###