



NEWS

For Immediate Release

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ONLINE RESOURCES HEALTHCARE WEBINAR TO DISCUSS BEST PRACTICES IN ONLINE PATIENT PAYMENTS

CHANTILLY , Va., March 18, 2009 – Online Resources Corporation (Nasdaq: ORCC), a leading provider of online financial services, today announced that its eCommerce Services unit will host an interactive webinar to provide healthcare organizations insight into the functionality and best practices for collecting patient payments online.

Today's healthcare debt tops an estimated \$40-\$60 billion, according to McKinsey & Company. In addition, payment processing costs consume 15 percent or more of each dollar spent on healthcare. Ripe for transformation, the online channel presents a highly effective and efficient means for collecting patient payments.

What: Collecting Patient Payments in Tough Times:
A Look at How the Online Channel Can Help

Who Should Attend: Healthcare professionals that are responsible for Revenue Cycle Management, Finance, Collections, Technology and Operations, and Patient Services

When: Tuesday, March 31, 2009 – 11:00 a.m. ET
OR
Thursday, April 2, 2009 – 3:00 p.m. ET

Webinar participants will learn:

- How to use the online channel to help patients manage the payments they owe;
- What successful organizations have experienced by integrating an online tool into their collection and recovery strategies;
- What research indicates about consumer preferences for paying bills and resolving debt online;
- About leading payment technologies for patients.

For more information, and to register, visit <http://www.orcc.com/health>.

About Online Resources

Online Resources (Nasdaq: ORCC) powers financial interactions between millions of consumers and the company's financial institution and biller clients. Backed by its proprietary payments gateway that links banks directly with billers, the company provides web and phone-based financial services, electronic payments and marketing services to drive consumer adoption. Founded in 1989, Online Resources is the largest financial technology provider dedicated to the online channel. For more information, visit www.orcc.com.

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